

I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN
RESOLUTIONS

Resolution No.	Sponsor	Title	Date Intro	Date of Presentation	Date Adopted	Date Referred	Referred to	PUBLIC HEARING DATE	DATE AUTHORS REPORT FILED	NOTES
503-37 (COR)	Therese M. Terlaje	Relative to recognizing and congratulating Evangelina Cestona on the nomination of the Guam Hotel and Restaurant Association "2024 Most Valuable Housekeeper of the Year" Award; and to commend her contribution to our island's hospitality industry and Guam's visitors.	9/5/24 8:00 a.m.	9/8/24 7:00 p.m.						

I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN
2024 (SECOND) Regular Session

Resolution No. 503-37 (COR)

Introduced by:

Therese M. Terlaje *TMT*

Relative to recognizing and congratulating Evangelina Cestona on the nomination of the Guam Hotel and Restaurant Association “2024 Most Valuable Housekeeper of the Year” Award; and to commend her contribution to our island’s hospitality industry and Guam’s visitors.

1 **BE IT RESOLVED BY THE COMMITTEE ON RULES OF *I***
2 ***MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN*:**

3 **WHEREAS**, it is the sense of *I Liheslaturan Guåhan* to recognize the
4 achievements of the dedicated professionals in our hospitality and tourism industry who
5 have committed themselves to serving our community with excellence, upholding the
6 highest standards, and contributing significantly to the well-being and satisfaction of
7 our people and visitors alike; and

8 **WHEREAS**, Guam’s hospitality and tourism industry is a cornerstone of the
9 island’s economy, welcoming visitors from around the world to experience the unique
10 beauty, culture, and warmth of the *CHamoru* people; and

11 **WHEREAS**, housekeepers in Guam’s hotels, resorts, and other tourist
12 accommodations play a crucial role in ensuring that visitors experience the highest
13 standards of cleanliness, comfort, and safety during their stay, thereby enhancing the
14 overall reputation of Guam as a premier travel destination; and

1 **WHEREAS**, the duties of housekeepers extend far beyond routine cleaning,
2 encompassing meticulous attention to detail, the maintenance of guest rooms and
3 common areas, the management of laundry services, and the provision of a welcoming
4 environment that reflects the spirit of hospitality for which Guam is known; and

5 **WHEREAS**, housekeepers often serve as the frontline ambassadors of Guam’s
6 hospitality industry, providing guests with a first impression of the island’s commitment
7 to excellence, and frequently going above and beyond to accommodate the diverse
8 needs and preferences of visitors; and

9 **WHEREAS**, the dedication and hard work of Guam’s housekeepers contribute
10 significantly to the success and sustainability of the island’s tourism sector, directly
11 impacting visitor satisfaction, repeat visitation, and positive word-of-mouth promotion
12 that drives economic growth; and

13 **WHEREAS**, housekeepers in Guam’s hospitality industry not only support the
14 visitor experience but also play an integral role in maintaining public health and safety
15 by adhering to rigorous sanitation protocols, especially in the wake of global health
16 challenges, thereby protecting both visitors and the local community; and

17 **WHEREAS**, the contributions of housekeepers extend beyond the confines of
18 their workplaces, as their efforts help to preserve the cleanliness and appeal of Guam’s
19 natural environment, ensuring that the island remains a pristine and attractive
20 destination for generations to come; and

21 **WHEREAS**, Evangelina Cestona has provided nine (9) years of dedicated
22 service as a professional Room Attendant at the Hilton Guam Resort & Spa, consistently
23 demonstrating her commitment to excellence in hospitality; and

24 **WHEREAS**, Evangelina’s strong work ethic and dedication to maintaining
25 clean, top-quality room accommodations have earned her the respect and admiration of
26 both her colleagues and the guests who stay at the Hilton Guam Resort & Spa; and

1 **WHEREAS**, she is known for her professionalism and warm hospitality,
2 consistently interacting with guests in a manner that enhances their overall experience,
3 contributing to the high standards of service upheld by the Hilton Guam Resort & Spa;
4 and

5 **WHEREAS**, Evangelina has received numerous positive comments and
6 accolades from guests, recognizing her exceptional service, attention to detail, and the
7 welcoming smile she brings to her work every day; and

8 **WHEREAS**, her unwavering dedication to her role as a Room Attendant has
9 made her an invaluable member of the Hilton Guam Resort & Spa team, and her efforts
10 have significantly contributed to the positive reputation of the hotel within the
11 hospitality industry; and

12 **WHEREAS**, Evangelina Cestona’s nomination for the Guam Hotel and
13 Restaurant Association "2024 *Most Valuable Housekeeper of the Year*" Award is a
14 testament to her hard work, professionalism, and outstanding contributions to the
15 hospitality industry on Guam; now, therefore, be it

16 **RESOLVED**, that the Committee on Rules of *I Mina'trentai Siette Na*
17 *Liheslaturan Guåhan* does hereby, on behalf of the people of Guam, recognize and
18 congratulate Evangelina Cestona on the nomination of the Guam Hotel and Restaurant
19 Association “2024 *Most Valuable Housekeeper of the Year*” Award; and to commend
20 her contribution to our island’s hospitality industry and Guam’s visitors; and be it
21 further

22 **RESOLVED**, that the Speaker and the Chairperson of the Committee on Rules
23 certify, and the Legislative Secretary attest to, the adoption hereof, and that copies of
24 the same be thereafter transmitted to Evangelina Cestona; and to the Honorable Lourdes
25 A. Leon Guerrero, *I Maga'hågan Guåhan*.

**DULY AND REGULARLY ADOPTED BY THE COMMITTEE ON RULES OF
I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN ON THE DAY
OF SEPTEMBER 2024.**